



You need to have the ActiveX controls installed for TEMPO™5 to work correctly. These controls are for the printing, menus and other behind the scene functions. To install follow these steps:

1. Click this link. You will be taken to a website, MLS Systems Component Manager
 - o <http://tempo5.sandicor.com/ax>
2. Click on Install and say yes/okay/install to start the process.
3. Click on Install each time you are asked. If you see any or all Red X's in the Status column, the install has failed and you need to click Install again.
4. Watch for a message across the top of the Browser that says "this site might require software...." or "the website wants to install the following addons"
5. Click on that link where it says "click here" and say yes/okay/install when asked
6. Once you have Red Checkmarks for each item in the Status column, you are finished
7. Close all open Browser windows and any other programs open on your computer
8. Restart the computer to complete the process
9. Log into Tempo and your printing will be correct along with other functions