

Tempo 5

Browser settings IE 6, 7, 8 & 9

While in Internet Explorer (IE)

Click, Tools select Internet Options. IE 6 tools, top of page, IE 7 & 8 lower right edge of tool bar. IE 9 shows as a gear/cog icon, mouse over and it will say tools. You can also click the ALT key and the old tool bar will be available upper left.

General Tab:

IE 6, Temporary Internet Files

- Click Delete Cookies, Click the Ok box.
- Click Delete Files, check the delete all offline content box.
- Click the Ok box.
- Click settings. Make sure the dot is on Every time I visit the webpage.
- The recommended disk space should be 512 to 1024 Mb

IE 7, Browsing History

- Click Delete, a new page will open.
- Click Delete next to Temporary Internet Files. Click the Yes box.
- Click Delete next to Cookies. Click the Yes box.
- Click settings next to browsing history: Make sure the dot is on Every time I visit the webpage.
- The recommended disk space should be 512 to 1024 Mb
- Click OK to close this box.

IE 8 & 9, Browsing History

- Click Delete, a new page will open.
- Check the boxes next to Temporary Internet files and Cookies ONLY..
- Click the Delete button at the bottom of the page.
- Check the box Delete browsing history on exit.
- Click settings next to browsing history: Make sure the dot is on Every time I visit the webpage.
- The recommended disk space should be 512 to 1024 Mb
- Click OK to close this box.

Click on the Security tab.

Security Tab IE 6 & 7:

Internet highlighted

- Make sure “Internet” is highlighted. In the lower box “Security Level for this Zone”
- Click the default level button if it is available.

Security Tab IE 8 & 9:

Internet highlighted

- Make sure “Internet” is highlighted. In the lower box “Security Level for this Zone”
- Click the Reset all zones to default level button if it is available.

Security Tab ALL:

Trusted sites highlighted

- Make sure “Trusted Sites” is highlighted. In the lower box “Security Level for this zone”
- Click the default level button if it is available. (not needed for IE 8 & 9)
- Click the sites box
- Uncheck the require server verification (https:) (bellow the boxes)
- Then add the sites listed below

sandicor.com

firstamres.com

- Make sure they show in the Allowed Sites box. They may show as *.sandicor.com and *.firstamres.com
- Click the Close box.

Click on the Privacy tab.

Privacy Tab ALL:

Settings ALL:

- In bold it should read Medium. Click on Default to set it to medium.
- Click on the Sites button.
- Add the site names listed and selecting "Allow".

sandicor.com

firstamres.com

- Make sure they are in the Managed Websites box and say Always Allow.
- Click the OK box.

Pop-up-blocker ALL:

- If the Turn on Pop-up blocker is checked, click on the Settings button.
- Add the sites listed and selecting Always Allow

sandicor.com

firstamres.com

- Make sure it shows in the Allowed Sites box.
- They may show with the *. In front of the name example *.sandicor.com
- Click the Close box.

Click on the Programs tab.

Programs Tab ALL:

Default web Browser:

- Make sure it states: "Internet Explorer is the default web browser"
- If not click the Make default button.
- Check the box for Tell me if IE is not the default web browser

Click on the advanced tab, in the upper right Corner of page.

Advance Tab ALL:

Settings ALL:

- IE 6 Click Restore Defaults.
- IE 7 & 8 Click Restore Advanced Settings.
- Inside the settings box check "Empty Temporary Internet file folder when browser is closed"
- Click Apply lower right corner of the page.
- Click Ok bottom center.

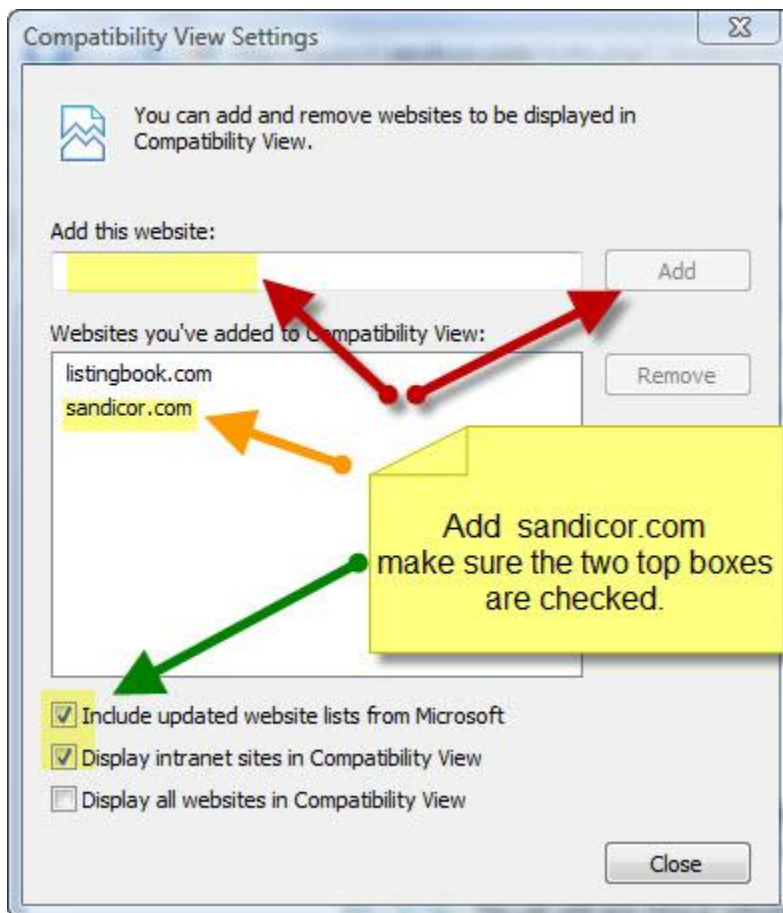
You are finished setting your "Internet Options" browser settings. **We still have two more settings to be completed.**

Compatibility View Settings for IE 8 & 9.

IE 8 & 9

The browsers needs to be using compatibility mode.

- From the Tools drop down menu look for the Compatibility View Settings.
- IE 9 click the ALT key and the legacy tool bar will be available upper left.
- Select Compatibility View Settings and add our site "sandicor.com" then verify the two top boxes are checked.
- See example below:



Install Active X Controls for all IE Browsers only. (Not needed for Fusion)

You need to have the ActiveX controls installed for TEMPO™5 to work correctly.

These controls are for the printing, menus and other behind the scene functions.

To install follow these steps:

1. Click this link. You will be taken to a website, MLS Systems Component Manager

<http://tempo5.sandicor.com/ax>

2. Click on Install and say yes/okay/install to start the process.
3. Click on Install each time you are asked. If you see any or all Red X's in the Status column, the install has failed and you need to click Install again.
4. Watch for a message across the top of the Browser that says "this site might require software...." or "the website wants to install the following addons"
5. Click on that link where it says "click here" and say yes/okay/install when asked
6. Once you have Red Check Marks for each item in the Status column, you are finished
7. Close all open Browser windows and any other programs open on your computer
8. Restart the computer to complete the process
9. Log into Tempo and your printing will be correct along with other functions

Close all of your Internet pages, so you are back at your desktop with no Browser pages open. (Recommend a reboot)

Open the Internet Explorer Browser and try Tempo / Fusion