



## Quick Tips for Preparing Your Computer to Use TEMPO 5.0

### ***Pop-up Blockers***

If you have a pop up blocker, or several pop up blockers enabled, you will need to set them to allow pop-ups from the TEMPO 5.0 site ([tempo5.sandicor.com](http://tempo5.sandicor.com)).

### ***Use Internet Explorer as your Browser***

Internet Explorer is the only browser compatible with TEMPO 5.0.

### ***Minimum Screen Resolution***

Minimum recommended screen resolution for TEMPO 5 is 1024 X 768. DPI is 96/normal

### ***Maximize Internet Explorer Window***

*Press the F11 key to maximize your screen when utilizing TEMPO 5.0. Pressing the F11 key after exiting TEMPO 5.0 will return the screen to its previous size.*

### ***Windows XP requires Service Pack 2***

If you are using Windows XP, you must be at Service Pack 2. You can update your Windows XP by clicking on Tools > Windows Update.

### ***Active X***

TEMPO 5.0 uses Active X controls to deliver convenient and necessary additional functionality. To manually install Active X, enter the TEMPO 5.0 address with an /ax at the end (<http://tempo5.sandicor.com/ax>) and install the files listed. Active X files are installed once and require a user agreement to install files when prompted.

### ***Speed***

*As a general rule, newer computers will permit TEMPO 5.0 to work faster. If your system is more than five years old, you will experience slower system response.*